



QUALITY POLICY STATEMENT

Quality Policy

Al Khobar Stockist Warehouse & Distribution Facility

DTE-QMS-POL-01 | Revision 00 | Effective 01 January 2026



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Document Title	Quality Policy Statement	Effective Date	01 January 2026
Issued By	HSE & Compliance Function	Approved By	General Manager
Applicable To	Al Khobar Warehouse & Distribution Facility	Classification	Internal / Controlled

Quality Policy Statement

DIODE TRADING EST. is committed to supplying engineering products — including UHMWPE outrigger and crane pads (Saferig™), engineering plastics, rubber products (EPDM, NBR, neoprene), PTFE components, gaskets, and industrial flooring materials — to its B2B customers across Saudi Arabia and the GCC in a manner that consistently meets agreed specifications, delivery commitments, and applicable regulatory requirements.

As a stockist and distributor, Diode's quality responsibility centers on selecting and monitoring approved suppliers and production partners, verifying incoming goods against specification, maintaining correct identification and traceability of stock, and ensuring only conforming product is released to customers.

- Maintain a documented Quality Management System appropriate to a stockist and distribution operation.
- Review customer orders and contracts to ensure requirements are understood before acceptance.
- Purchase and stock only from approved suppliers and production partners, evaluated periodically.
- Inspect incoming goods against specification and accompanying certificates prior to putaway.
- Identify, segregate, and control nonconforming product, and take corrective action to address root causes.
- Maintain traceability of stock from receipt through to dispatch.
- Handle customer complaints promptly and set annual quality objectives monitored through defined KPIs.

This Policy is authorized by Company Management, communicated to all personnel, and reviewed at least annually or after any significant change or quality issue.

Approved:

Mohammed Faisal — General Manager, Diode Trading EST.

AUTHORIZATION

Prepared By	Reviewed By	Approved By (General Manager)
Name: Anfal Ahmed Signature: _____ Date: _____	Name: Raeed Mohammed Signature: _____ Date: _____	Name: Mohammed Faisal Signature: _____ Date: _____

Company Stamp:

